

Survey: Cafeteria Equipment Survey

131 respondents took this survey.

Question Summary






Question	Question Type	% of Respondents Submitting
Details Question 1	Multiple select	45.80%
Details Question 2	Multiple select	42.75%
Details Question 3	Multiple select	54.20%
Details Question 4	Free response	38.17%

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Question 1 (Multiple select)

60 of 131 respondents answered this question.

If you received new Groen steamers and/or kettles in the last 2 years, how would you rate the performance?






	Number of Respondents	Percent
Excellent 	9	15.00%
Very Good 	23	38.33%
Good 	26	43.33%
Fair 	1	1.67%
Poor 	1	1.67%

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Question 2 (Multiple select)

56 of 131 respondents answered this question.

If you received new reach-in refrigerators and/or freezers in the last 2 years, how would you rate the performance?

	Number of Respondents	Percent
Excellent 	10	17.86%
Very Good 	20	35.71%
Good 	19	33.93%
Fair 	6	10.71%
Poor 	1	1.79%

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Question 3 (Multiple select)

71 of 131 respondents answered this question.

If you received new carts in the last 2 years, how would you rate the performance?

	Number of Respondents	Percent
Excellent 	10	14.08%

Very Good		18	25.35%
Good		25	35.21%
Fair		11	15.49%
Poor		7	9.86%

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Question 4 (Free response)

50 of 131 respondents answered this question.

Free space to comment on new equipment in general (Excluding Walk-ins) or vendor delivery performance.

	Number of Respondents	Percent
Always room for improvement	1	2.00%
BLODGETT OVEN - GOOD	1	2.00%
Carts wheels detaches within first few days	1	2.00%
Carts wheels need replacing to often.	1	2.00%
Did not apply	1	2.00%
Did not receive new equipment in the last 2 yaears.	1	2.00%
Do not like the new Garland ovens	1	2.00%
DOES NOT APPLY TO ME	1	2.00%
does not apply to us.	1	2.00%
good	1	2.00%
Have not received anything	1	2.00%
Having to replace wheels on carts.	1	2.00%
I am very satisfied with the vendor delivery.	1	2.00%
I did not get anything new in the pass 2 years	1	2.00%
I did not receive anything new.	1	2.00%
I didn't receive a new reach in freezer or refrigerator nor did I get new carts	1	2.00%
I have been at wilton manors for a year- Steamer was fixed do not know when new. I recieved a B stock reach in Freezer.	1	2.00%
I have not gotten any other equipment. The salad fridge is nice but has a lot of condensation along the seams.	1	2.00%
I have not received any new refrigerators/freezer and steamers in the last past 2 years.	1	2.00%
I have not received anything new in the past 2 Years	1	2.00%
I haven't received any of that equipment.	1	2.00%
I know this does not pertain two space, but we need better lighting in the walk-ins and walk-in freezer.	1	2.00%
I only received new carts, and shortly after I received it the wheels feel off.	1	2.00%
I receive a two- door freezer that's been giving me problems. The cart are not strong enough for cans or big boxes.	1	2.00%

I have not received any of that equipment in the last 2 years! The survey does not apply to Bayview nor Bennett elementary.	1	2.00%
In general, Victory is a FAIR product. Quality is not like my old Traulson's.	1	2.00%
n/a	2	4.00%
New equipment does not seem to last as long or as good quality as older equipment. Cheaply made and breaks down more often.	1	2.00%
New stainless steel tables are poor quality	1	2.00%
None of the above received in the last 2 years.	1	2.00%
Not applicable to any. KML	1	2.00%
nothing new	1	2.00%
On the freezer had too much work done a NEW FREEZER	1	2.00%
Only carts nothing else	1	2.00%
Only received carts and they are very good	1	2.00%
received a new serving line that started to fall apart immediately. My new convection ovens are pretty good.	1	2.00%
Received new serving lines over the summer - very good quality	1	2.00%
Received none of above	1	2.00%
Several of the carts received had issues with the wheels falling off	1	2.00%
SINCE THEIR IS NO N/A OPTION, I PUT GOOD ON THE GROEN STEAMERS. CARTS THE WHEELS NO NOT LAST VERY LONG.	1	2.00%
The cart are ok but are very heavy when food are on them. The plastics cart are more lighter and easy to roll.	1	2.00%
The Groen kettle is wonderful I have had no issues. The Groen Steamer on the other hand I have had to call them to come out because the latch on the door broke because it was rusted, on the inside of the door panel. Water gets in the inside of the door and drips down to the other door underneath it. You have to be careful when you open the door so as not to burn yourself from the water dripping.I would say the quality of the steamer is sub par.	1	2.00%
The new equipment helps with efficiency, and the overall ambiance of the kitchen.	1	2.00%
Tilt skillet was installed. No drainage spout for clean out and it maintained a film. No replacement /no repair for over a year. Removed 1 1/2 years later and replaced with kettle. Bad business practices.	1	2.00%
Took to long to install otherwise the equipment is great.	1	2.00%
Walk in fridge gets replacement motors and condensers and still breaks down about 4-6 months after.	1	2.00%
We got a new ice machine at Gator Run and the vendor had no idea how to hook it up and get it to work... also this past year it went down and it took weeks for them to come and fix it properly.	1	2.00%
WE HAVE NOT RECEIVED ANY NEW EQUIPMENT IN THE LAST 2 YEARS.	1	2.00%
Wheels fall off of carts constantly	1	2.00%
Total	50	100.00%